

## RM100 Off Your First Bill

### What is the promo about?

As a new subscriber to TIME Fibre Home Broadband, you get to enjoy RM100 off your first bill if you sign up for the 100Mbps, 500Mbps or 1Gbps plan.

### What is the duration of this promo?

This promo is valid from 1 February 2021 to 28 February 2021.

### Who is eligible for this promo?

Only new subscribers to TIME Fibre Home Broadband on a 24-month contract are eligible. Subscribers of the no lock-in contract are not eligible for this promotion.

### During this period, can I enjoy other promos/offers from TIME as well?

If you sign up for the TIME Fibre Home Broadband 1Gbps plan on a 24-month contract via our website at <https://www.time.com.my/personal/broadband/fibre-broadband>, you get to enjoy RM100 off your first bill and the “Free Mesh WiFi” promo, which entitles you to an Enhanced Starter pack that includes one (1) Enhanced mesh node.

### Will I still enjoy this promo if I change my plan after my service activation?

No, all promotions are tied to your existing contract at the moment of subscription. Any plan upgrades or downgrades while the promotion is in effect will result in the forfeiture of said promotion. However, you may change your plan after you have received your first bill where the RM100 discount has been applied.

You will not be allowed to downgrade your plan within the first 6 months of your contract. The downgrade option will be made available from the 7<sup>th</sup> month onwards.

### How do I sign up for this promo?

Subscribe for the 100Mbps and 500Mbps plans via TIME’s authorised dealers or sign up online at <https://www.time.com.my/personal/broadband/fibre-broadband>.

This promo is available exclusively online for the 1Gbps plan. Sign up online at <https://www.time.com.my/personal/broadband/fibre-broadband>.

### If I subscribe during the promo period but schedule the installation after the validity period, will I still be entitled to the promo?

Yes, you will still be entitled to the promotion as long as you subscribe to our plans within the promotion period.

### How do I get the promo once I have subscribed to the service?

Once your service has been activated, the RM100 discount will be applied to your first full month’s broadband subscription fee. However, other charges such as voice calls, deposits, add-ons, etc. (if any) still apply. If you are entitled for the Differently-abled (OKU) discount, you will enjoy the RM10 off your bill from your second month onwards.