# Online Exclusive: Free Sony WH-CH510 Wireless Headphones with Cloakwork Illustration (500Mbps & 1Gbps)(16 September 2020 to 31 October 2020)

#### How can I get these headphones and what's special about them?

As a new subscriber to the TIME Fibre Home Broadband 500Mbps or 1Gbps plans, you will receive a free gift (Sony WH-CH510 Wireless Headphones, featuring illustration by Cloakwork) when you subscribe online and activate your service by 30 November 2020.

This promotion is only eligible for TIME Fibre Home Broadband 24-month contract signups. Those subscribing to the No Lock-In Contract are not eligible.

The headphones featuring Cloakwork's illustration have been exclusively produced in limited quantities for this promotion. This giveaway is subject to availability and is given on a first-come, first-served basis. They are not available for purchase.

## How long will this promotion last?

This promotion is valid from 16 September 2020 to 31 October 2020. Service activation must be completed by 30 November 2020 to be eligible for the free gift.

# If I subscribe during the promotion period but schedule the installation after the validity period, will I still be entitled to the promotion?

You will still be eligible for the free gift as long as your service is activated by 30 November 2020, while stocks last.

## How would I know if I'll be getting the free gift?

We will contact you within 7 working days after your service installation date if you are eligible for the free gift.

# When will I receive the free gift?

The free gift will be sent to your service address within 30 working days from the date of your service activation.

#### Can I enjoy other promotions/offers from TIME concurrently?

You will only be eligible for the free gift and the RM10 Off x 24 Months promotion that is currently running on our website when you sign up for the 500Mbps or 1Gbps plans online. This free gift is an additional promotion that we're offering in conjunction with Malaysia Day and it is only valid from 16 September 2020 until 31 October 2020, while stocks last.

#### Is there a warranty for the headphones?

Yes, it comes with a one (1) year warranty period provided by the product's manufacturer.