

# Time’s Sustainability Policy

## Our Commitment to Sustainability

At Time, we recognise the critical role that Environmental, Social and Governance (“ESG”) factors play in shaping our business, stakeholders and the communities we serve. As a leading telecommunications provider, we are committed to driving **positive change** by integrating **sustainable best practices, innovation and accountability** across our operations.

Our **Sustainability Framework** is guided by three key pillars:

### Environmental

#### Innovation & Efficiency

Driving technological advancements and operational excellence while minimising environmental impact.

#### Advancing Climate Action & Environmental Responsibility

- ✓ Implementing sustainable resource management and clean technology solutions.
- ✓ Reducing energy consumption, improving water management and enhancing waste recycling initiatives.
- ✓ Supporting the transition to a **low-carbon economy** and **Net Zero ambitions by 2050** through operational efficiencies and responsible procurement.

### Social

#### Connectivity & Accessibility

Expanding reliable, high-speed connectivity to empower individuals, businesses and communities.

#### Enhancing Digital Inclusion & Workforce Excellence

- ✓ Ensuring customer satisfaction through network expansion and service quality
- ✓ Building a skilled and diverse workforce through talent development and equal opportunity initiatives.
- ✓ Fostering community development through connectivity-driven empowerment programmes.

### Governance

#### Transparency & Accountability

Upholding governance, ethical business practices and stakeholder trust.

#### Strengthening Governance & Ethical Business Practices

- ✓ Maintaining **uncompromising transparency and accountability**.
- ✓ Strengthening **data protection, cybersecurity and anti-corruption** measures.
- ✓ Adhering to regulatory and industry best practices while promoting fair and transparent procurement.

## Moving Forward Sustainably

Time is committed to ensuring our sustainability initiatives create long-term value for our stakeholders while driving meaningful impact in line with our purpose.

### **Connecting Today for a Sustainable Tomorrow**

Through our strengthened Sustainability Policy, we will continue to lead with innovation, expand access to digital connectivity and champion responsible business practices for a better, more sustainable future.