Time Fibre Home: Pakej MyKabel (100Mbps, 500Mbps & 1Gbps) (15 November 2022 - 14 April 2024)

Sales Promotion for Specified Duration

This promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only and is subject to the Promotion Terms and Conditions available at <u>https://www.time.com.my/terms-and-conditions</u>. Acceptance of the promotion gift, vouchers or rebates by Eligible Customers is deemed to be acceptance of the Promotion Terms and Conditions.

Promotion Information Details

Promotion Type	Monthly discounts
Promotion Description	Time Fibre Home subscribers on a 24-month contract plan in selected Projek Perumahan Rakyat buildings will receive a RM30 monthly discount over 24 months on 100Mbps plans and a RM20 monthly discount over 24 months on 500Mbps and 1Gbps plans.
Promotion Period	Starts from 15-Nov-22

Expires on 14-Apr-24

Value

Plan	Promo	Total Value
100Mbps	RM30 off x 24 months	RM720
500Mbps	RM20 off x 24 months	RM480
1Gbps		

Eligible Customers New and existing subscribers (with contract tenure of 7 months and above) of Time Fibre Home 100Mbps, 500Mbps and 1Gbps on 24-month contract plans during the promotional period residing in selected Projek Perumahan Rakyat buildings. Customers can check for eligibility by entering the building name during the signup process.

Promotion Qualification	For new and existing subscribers (with contract tenure of 7 months and above) of the 100Mbps, 500Mbps and 1Gbps plan on 24-month contracts at selected Projek Perumahan Rakyat buildings who sign up online at www.time.com.my or via Sales Ninjas during the promotional period.
How will the discount be provided	The monthly discount will be deducted from the subscriber's monthly fee over a 24-month period.
Special Promotion Terms	 Not applicable to no contract plans. If a subscriber downgrades their Time Fibre Home plan, they will forfeit the monthly discount. If a subscriber upgrades their Time Fibre Home plan, they will enjoy the new discount amount tied to the upgraded plan for the remaining contract period. 100Mbps subscribers who initially signed up with the RM20 off x 24 months promo will be upgraded to the RM30 monthly discount for the remaining contract period. If service installation has not taken place within 2 menths of the subscription date the application
	months of the subscription date, the application will be automatically withdrawn and the promotion will no longer be available.

Promotion Terms and Conditions

This Promotion is as specified in the Promotion Information Details ("Promotion") and is strictly made available to Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions ("Terms and Conditions"). It is important that customers' read these Terms and Conditions together with the Promotion Information Details:-

- 1 This Promotion is only applicable during the Promotion Period beginning on the start date and shall continue until its expiry or unless sooner cancelled by Time. Time reserves the right to cease and/or cancel the Promotion at any time before the expiry of the Promotion Period without any prior notice.
- 2 This Promotion is not to be construed in any way howsoever as a contract of sale, exchange, lease, hire-purchase, or hire between Time

and the customer.

- 3 Promotion is only available to Eligible Customers who meet the Promotion Qualifications.
- 4 Time reserves its right to change, modify, amend or cancel the Promotion at any time during the Promotion Period, the Value or Value of the cash rebate offered (as may be applicable depending on the type of Promotion). Nothing herein stated shall imply that an Eligible Customer is to receive any other benefit beyond that stated in the Promotion Information Details nor that Time is obliged to provide the equivalent Value if Time changes, amends or modifies the Promotion.
- 5 If there are multiple promotions available during the same Promotion Period running concurrently with this Promotion, and a customer is eligible to participate in more than one promotion, the customer must choose only one promotion. A customer cannot participate in multiple promotions, nor do anything to secure or gain the benefits offered in multiple promotions.
- 6 Time reserves the right to and may refuse to provide the Promotion to the Eligible Customer regardless of whether the customer is an Eligible Customer and meets the Promotion Qualifications.
- 7 If the Promotion is the provision of a Monthly Rebate or One-off Rebate (as set out in the Promotion Information Details) to the customer, and if the customer terminates the service agreement with Time before the expiry of the minimum period or if there is no minimum period specified, then twelve months from service activation date, then Eligible Customer shall not be entitled to receive any cash rebate for the unexpired period and Time may seek to recover all earlier provided rebates on the basis that customer is required to stay a customer of Time for the minimum period or twelve months (as the case may be).
- 8 In addition, no advice or information obtained (whether orally or written) by the customer from Time, or its directors, officers, employees, agents, suppliers, partners and/or subcontractors shall create any warranty or right to sue.
- 9 Continued access and use of the service shall deem to be your acceptance to the changes and updates to these Terms and Conditions.
- 10 If the Promotion Qualifications includes the signing up of a new service, then in such a case, all other terms and conditions governing the use of the new service shall apply in addition to these Terms and Conditions.
- 11 All personal information provided by customer is subject to Time's Privacy

Policy (details of which are available at time.com.my/privacy-policy).

12 Capitalised words have the meaning as specified in the Promotion Information Details. If in the Promotion Information Details there are Special Promotion Terms drawn up, then such Special Promotion Terms shall prevail over these Terms and Conditions in the event of conflict, inconsistency or ambiguity.