

Time Fibre Home: New Subscriber Promo - Online Exclusive (14 July 2023 - 14 April 2024)

Sales Promotion for Specified Duration

This promotion (“Promotion”) (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only and is subject to the terms and conditions as

<https://www.time.com.my/terms-and-conditions>. Acceptance of the promotion gift, vouchers or rebates by Eligible Customers is deemed to be acceptance of the Promotion Terms and Conditions.

Promotion Information Details

Promotion Type	One-off Discount or Monthly Discounts
Promotion Description	<ol style="list-style-type: none">1. New Time Fibre Home 100Mbps subscribers on a 24-month contract plan get to enjoy their first full month’s subscription fee free.2. New Time Fibre Home 500Mbps subscribers on a 24-month contract plan will get to enjoy their first full month’s subscription fee free and receive a RM40 monthly discount on their full monthly subscription fees until their 6th month.3. New Time Fibre Home 1Gbps subscribers on a 24-month contract plan will get to enjoy their first full month’s subscription fee free.4. New Time Fibre Home 2Gbps subscribers on a 24-month contract plan will get to enjoy their first full month’s subscription fee free.
Promotion Period	Starts from 14 July 2023 Expires on 14 April 2024

Value

Time Fibre Home Plan	Promo	Total Value
100Mbps	First Month Free	RM99
500Mbps	First Month Free + RM99 for First 6 Months	RM339

1Gbps	First Month Free	RM199
2Gbps	First Month Free	RM379

Eligible Customers

New Time Fibre Home 100Mbps, 500Mbps, 1Gbps and 2gbps subscribers on a 24-month contract during the promotion period.

Promotion Qualification

Eligible Customers who signed up online via Time’s website (www.time.com.my) during the promotional period.

How will it be provided?

Time Fibre Home Plan	Promo	Discount
100Mbps	First Month Free	Deducted from the subscriber’s first full month’s bill
500Mbps	First Month Free + RM99 for First 6 Months	<ul style="list-style-type: none"> • First Month Free to be deducted from the subscriber’s first full month’s bill • The lower promo price (RM99) will only be valid until month 6.
1Gbps	First Month Free	Deducted from the subscriber’s first full month’s bill
2Gbps	First Month Free	

Special Promotion Terms

1. Not applicable to subscribers of the no contract plan.
2. Each 100Mbps plan comes with a WiFi 6 router while every 500Mbps and 1Gbps plan includes a WiFi 6 router and a WiFi 6 mesh node. 2Gbps subscriptions come with a 2Gbps WiFi 6 router and 2 x unit WiFi 6 mesh nodes.
3. If service installation has not taken place within 2 months of the subscription date, the application will be

automatically withdrawn and the Promotion will no longer be available.

4. A subscriber is still subject to prorated charges leading up to their first full month's bill and other charges such as voice calls, add-ons etc.
5. If a subscriber upgrades their plan, they will continue to enjoy their existing discounts (if any) until its full redemption and their contract will not be reset. But they will not enjoy any new promos attached to the upgraded plan.
6. A subscriber can only downgrade their plan from the 7th month onwards. If a subscriber downgrades their plan, they will forfeit any discount they've been enjoying and their 24-month contract will be reset.
7. If a 100Mbps, 500Mbps, or 1Gbps subscriber terminates their subscription within their 24-month contract, they will be subject to a RM500 termination penalty and forfeit any discount they have been enjoying.
8. If a 2Gbps subscriber terminates their subscription within their 24-month contract, they will be charged an early termination penalty equivalent to the total fees of their remaining contractual months ("Termination Charge"). This applies to the Time Fibre Home 2Gbps subscription and any lower speed plan that the Eligible Customers downgraded to.
9. This Promotion is available in all locations where Time has fibre broadband coverage only. Please check for coverage at <https://www.time.com.my/check-coverage>.

Promotion Terms & Conditions

This Promotion is as specified in the Promotion Information Details ("**Promotion**") and is strictly made available to Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions ("**Terms and Conditions**"). **It is important that customers' read these Terms and Conditions together with the Promotion Information Details:-**

1. This Promotion is only applicable during the Promotion Period beginning on the start date and shall continue until its expiry or unless sooner cancelled by Time. Time reserves the right to cease and/or cancel the Promotion at any time before the expiry of the Promotion Period without any prior notice.

2. This Promotion is not to be construed in any way howsoever as a contract of sale, exchange, lease, hire-purchase, or hire between Time and the Eligible Customer.
3. Promotion is only available to Eligible Customers and is subject to Eligible Customers meeting the Promotion Qualifications. Any customer who does not meet the Promotion Qualifications is not an Eligible Customer and is not entitled to the provision of the Promotion.
4. Time may change, modify, amend or cancel the Promotion at any time during the Promotion Period, including changing, modifying or amending the Value and/or type of gift that is offered, the Value and/or type of voucher offered (including the provider of the voucher), the Value of the discount offered or Value of the cash rebate offered (as may be applicable depending on the type of Promotion). Nothing herein stated shall imply that an Eligible Customer is to receive any other benefit beyond that stated in the Promotion Information Details nor that Time is obliged to provide the equivalent Value if Time changes, amends or modifies the Promotion.
5. If there are multiple promotions available during the same Promotion Period, including this Promotion, and the customer is an Eligible Customer to more than one promotion, the customer must choose only one promotion. A customer cannot make multiple choices of the promotions, nor do anything to secure or gain the benefits offered in multiple promotions. Once the customer has chosen the promotion, the customer is no longer eligible for any other promotions that are available at the same time.
6. Time reserves the right to and may refuse to provide the Promotion to the Eligible Customer regardless of whether the customer is an Eligible Customer and meets the Promotion Qualifications.
7. If the Promotion is the provision of a gift or a voucher from Time, Time's partners, suppliers or subcontractors, Time and its directors, officers, employees, agents, suppliers, partners and/or subcontractors may provide such gift or voucher on an "as is" basis and without any warranty or condition, whether express or implied, by law or by contract, including warranties as to title, merchantability, fitness for purpose, satisfactory quality, performance, non-infringement of any third party's intellectual property or proprietary rights or product liability. Should a physical good be obtained as a gift or upon redemption of a voucher, and the customer suffers any form of physical injury or damage, such injury or damage may be claimed against the manufacturer or distributor of the physical good and not against Time, which is deemed not to be a supplier.
8. If the Promotion is the provision of a Monthly Rebate or One-off Rebate or discount (as set out in the Promotion Information Details) to the customer, then if the customer terminates the service agreement with Time before the expiry of the minimum period or if there is no minimum period specified, then twelve months from service activation date, then Eligible Customer shall not

be entitled to receive any discount or cash rebate for the unexpired period and Time may seek to recover all earlier provided discounts or rebates on the basis that customer warrants to stay a customer of Time for the minimum period or twelve months (as the case may be).

9. In addition, no advice or information obtained (whether orally or written) by the customer from Time, or its directors, officers, employees, agents, suppliers, partners and/or subcontractors shall create any warranty or right to sue.
10. Time reserves the right to revise, amend, or modify these Terms and Conditions during the Promotion Period and such revision, amendment, and/or modification shall be made available at www.time.com.my and is binding on all Eligible Customers. Continued access and use of the service shall deem to be your acceptance to the changes and updates to these Terms and Conditions.
11. If the Promotion Qualifications includes the signing up of a new service, then in such a case, all other terms and conditions governing the use of the new service shall apply in addition to these Terms and Conditions.
12. All personal information provided by customer is subject to Time's Privacy Policy (details of which are available at <https://www.time.com.my/privacy-policy>).

Capitalised words have the meaning as specified in the Promotion Information Details. If in the Promotion Information Details there are Special Promotion Terms drawn up, then such Special Promotion Terms shall prevail over these Terms and Conditions in the event of conflict, inconsistency or ambiguity.