

## TIME Fibre Broadband Retail Edition 300Mbps (19 April 2021 – 28 April 2022)

### SALES PROMOTION FOR SPECIFIED DURATION

This promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only and is subject to the <https://www.time.com.my/terms-and-conditions>. Acceptance of the promotion gift, vouchers or rebates by Eligible Customers is deemed to be acceptance of the Promotion Terms and Conditions.

#### Promotion Information Details

Promotion Type	Monthly Discounts
Promotion Description	TIME is offering a RM180 monthly discount over 24 months to new subscribers of the TIME Fibre Broadband Retail Edition 300Mbps plan on a 24-month contract.
Promotion Period	Starts from 19 April 2021 until 28 April 2022.
Value	RM180 monthly discount over 24 months
Eligible Customers	New TIME Fibre Broadband Retail Edition 300Mbps 24-month contract subscribers during the Promotional Period.
Promotion Qualifications	<ol style="list-style-type: none"><li>1. New subscribers of the TIME Fibre Broadband Retail Edition 300Mbps 24-month contract plan.</li><li>2. Available for selected buildings only.</li><li>3. Available through TIME's authorised dealers only.</li></ol>
How will it be provided	Credited equally over subscriber's monthly bills for 24 months.
Special Promotion Terms	<ol style="list-style-type: none"><li>1. Customer is only eligible to participate in one TIME promotion at any time.</li><li>2. No relocation is allowed for this package.</li><li>3. Customer must stay as a subscriber of the TIME Fibre Broadband Retail Edition 300Mbps plan for a minimum period of 24 months.</li><li>4. Balance charges (for the remaining contractual months) shall apply for early termination.</li><li>5. Applications after the Promotion Period will not be entertained.</li><li>6. Eligible Customers must complete service installation and service activation of the TIME Fibre Broadband Retail Edition 300Mbps within 2 months from the signup date. TIME reserves the right to withdraw the Eligible Customer's order and/or disqualify the Eligible Customer from this Promotion if the Eligible Customers fails to complete the service installation and service activation within the given timeframe.</li></ol>

## **Promotion Terms and Conditions**

This promotion is as specified in the Promotion Information Details (“**Promotion**”) and is strictly made available to Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions (“**Terms and Conditions**”). Customers’ attention is drawn to the Promotion Information Details:

1. This Promotion is only applicable during the Promotion Period beginning on the start date and shall continue in effect until its expiry or sooner cancelled by TIME. TIME reserves the right to cease and/or cancel the Promotion at any time before the expiry of the Promotion Period without any prior notice.
2. This Promotion is not to be construed in any way howsoever as a contract of sale, exchange, lease, hire-purchase, or hire between TIME and the Eligible Customer.
3. Promotion is only available to Eligible Customers and is subject to Eligible Customers meeting the Promotion Qualifications. Any customer who does not meet the Promotion Qualifications is not an Eligible Customer and is not entitled to the provision of the Promotion.
4. TIME may change, modify, amend or cancel the Promotion at any time during the Promotion Period, including changing, modifying or amending the Value and/or type of gift that is offered, the Value and/or type of voucher offered (including the provider of the voucher), the Value of the discount offered or Value of the cash rebate offered (as may be applicable depending on the type of Promotion). Nothing herein stated shall imply that an Eligible Customer is to receive any other benefit beyond that stated in the Promotion Information Details nor that TIME is obliged to provide the equivalent Value if TIME changes, amends or modifies the Promotion.
5. If there are multiple promotions available during the same Promotion Period, including this Promotion, and the customer is an Eligible Customer to more than one promotion, the customer must choose only one promotion. A customer cannot make multiple choices of the promotions, nor do anything to secure or gain the benefits offered in multiple promotions. Once the customer has chosen the promotion, the customer is no longer eligible for any other promotions that are available at the same time.
6. TIME reserves the right to and may refuse to provide the Promotion to the Eligible Customer regardless of whether the customer is an Eligible Customer and meets the Promotion Qualifications.
7. If the Promotion is the provision of a gift or a voucher from TIME, TIME’s partners, suppliers or subcontractors, TIME and its directors, officers, employees, agents, suppliers, partners and/or subcontractors may provide such gift or voucher on an “as is” basis and without any warranty or condition, whether express or implied, by law or by contract, including warranties as to title, merchantability, fitness for purpose, satisfactory quality, performance, non-infringement of any third party’s intellectual property or proprietary rights or product liability. Should a physical good be obtained as a gift or upon redemption of a voucher, and the customer suffers any form of physical injury or damage, such injury or damage may be claimed against the manufacturer or distributor of the physical good and not against TIME, which is deemed not to be a supplier.
8. If the Promotion is the provision of a Monthly Rebate or One-off Rebate or discount (as set out in the Promotion Information Details) to the customer, then if the customer terminates the service agreement with TIME before the expiry of the minimum period or if

there is no minimum period specified, then twelve months from service activation date, then Eligible Customer shall not be entitled to receive any discount or cash rebate for the unexpired period and TIME may seek to recover all earlier provided discounts or rebates on the basis that customer warrants to stay a customer of TIME for the minimum period or twelve months (as the case may be).

9. In addition, no advice or information obtained (whether orally or written) by the customer from TIME, or its directors, officers, employees, agents, suppliers, partners and/or subcontractors shall create any warranty or right to sue.
10. TIME reserves the right to revise, amend, or modify these Terms and Conditions during the Promotion Period and such revision, amendment, and/or modification shall be made available at [www.time.com.my](http://www.time.com.my) and is binding on all Eligible Customers. Continued access and use of the service shall deem to be your acceptance to the changes and updates to these Terms and Conditions.
11. If the Promotion Qualifications includes the signing up of a new service, then in such a case, all other terms and conditions governing the use of the new service shall apply in addition to these Terms and Conditions.
12. All personal information provided by customer is subject to TIME's Privacy Policy (details of which are available at <http://www.time.com.my/privacy-policy>).

Capitalised words have the meaning as specified in the Promotion Information Details. If in the Promotion Information Details there are Special Promotion Terms drawn up, then such Special Promotion Terms shall prevail over these Terms and Conditions in the event of conflict, inconsistency or ambiguity.