

Mesh Node Add-on (“ADD-ON”)

This Add-on (details of which are set out below) is available only to Eligible Customers and is subject to the terms and conditions under General and Home Broadband Services available at <https://www.time.com.my/terms-and-conditions/for-home>.

Add-on Information Details

Details	Special Terms and Conditions
Eligible Customers	New and Existing Time Fibre Home customers
Offer Period	Starts from 16 January 2024 until discontinued and/or cancelled by Time.
Payment for Mesh Node Add-on	<ol style="list-style-type: none">1. Advanced payment or;2. 24-month payment plan subject to the terms and conditions below:<ol style="list-style-type: none">a. Available for online sign-up only;b. Eligible Customers must be Malaysian (MyKad or MyPR) residents;c. For Time’s existing customer, must be in contract tenure for more than 6 months with no outstanding payment;d. Exclude No Contract Plan customers; ande. Exclude complimentary Time broadband customers.
Installation	<ol style="list-style-type: none">1. By subscribing to this Add-on, the Customer acknowledges that the Add-on will be installed according to Time’s standard installation method.2. If there is any non-standard installation, the Customer shall pay the applicable additional cost for the said installation.
Withdrawal	Upon initiating the subscription, please note that there is no option for withdrawal from the subscription or purchase of this Add-on even if the installation has not taken place.
Relocation	<ol style="list-style-type: none">1. Relocation is allowed provided the new address is within Time coverage.2. Customer shall bear all the applicable charges for the removal, relocation and material fees should the Customer opt to relocate.
Transfer of Ownership	Customers who wish to transfer the ownership of the Add-on will be required to pay for the remaining months of the Add-on 24-months payment plan (if applicable).
Termination	<ol style="list-style-type: none">1. If the Time Fibre Home plan subscription is terminated, the Add-on will be automatically terminated as well.2. Termination of Time Fibre Home plan subscription within contract period will incur an early termination penalty.3. Customers on the Add-on 24-month payment plan will be required to settle their remaining months' payment early.

Time Fibre Home Plan downgrade	This is subject to the terms and conditions of the Time Fibre Home package, as well as any other relevant terms and conditions therein.
Special Plan Terms	<ol style="list-style-type: none"> 1. Time's provision of the Add-on is on a best-effort basis. 2. Internet speeds are dependent on network usage demands or device capabilities. 3. Where a temporary halt to the Time Fibre Home plan is initiated due to the Customer reaching their credit limit or where any fees associated with the terms and conditions of the Time Fibre Home plan and/or the Add-on remain unpaid, the Customer's access to any of the service will be suspended and Customer will be continuously charged irrespective of said suspension. The service will resume once the Customer has paid any outstanding fees and/or bill in full. 4. The Add-on is incompatible with Time's Gig Speed Home (FTTR) services.

Terms and Conditions

This Add-on is as specified in the Add-on Information Details above and is strictly made available only to Eligible Customers and is further subject to the following terms and conditions (" Terms and Conditions"). It is important that customers read these Terms and Conditions together with the Add-on Information Details:-

1	This Add-on is only applicable during the Offer Period beginning on the start date and shall continue until its expiry or unless sooner cancelled by Time. Time reserves the right to cease and/or cancel the Add-on at any time before the expiry of the Offer Period without any prior notice.
2	This Add-on is not to be construed in any way howsoever as a contract of sale, exchange, lease, hire-purchase, or hire between Time and the customer.
3	The Add-on is only available to Eligible Customers.
4	Time reserves its right to change, modify, amend or cancel the Add-on at any time during the Offer Period. Nothing herein stated shall imply that an Eligible Customer is to receive any other benefit beyond that stated in the Add-on Information Details if Time changes, amends or modifies the Add-on.
5	Time reserves the right to and may refuse to provide the Add-on to the Eligible Customer regardless of whether the customer is an Eligible Customer.
6	In addition, no advice or information obtained (whether orally or written) by the customer from Time, or its directors, officers, employees, agents, suppliers, partners and/or subcontractors shall create any warranty or right to sue.

7	Time reserves the right to revise, amend, or modify these Terms and Conditions during the Offer Period and such revision, amendment, and/or modification shall be made available at www.time.com.my and is binding on all Eligible Customers. Continued access and use of the service shall deem to be your acceptance to the changes and updates to these Terms and Conditions.
8	If the Add-on includes the signing up of a new service, then in such a case, all other terms and conditions governing the use of the new service shall apply in addition to these Terms and Conditions.
9	All personal information provided by customer is subject to Time's Privacy Policy (details of which are available at https://www.time.com.my/privacy-policy).
10	Capitalised words have the meaning as specified in the Add-on Information Details. If in the Add-on Information Details there are Special Plan Terms drawn up, then such Special Plan Terms shall prevail over these Terms and Conditions in the event of conflict, inconsistency or ambiguity.