

First Month On Us (100Mbps) (1 September 2022 – 31 October 2022)

SALES PROMOTION FOR SPECIFIED DURATION

This promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only and is subject to the Promotion Terms and Conditions available at <https://www.time.com.my/terms-and-conditions>. Acceptance of the promotion gift, vouchers or rebates by Eligible Customers is deemed to be acceptance of the Promotion Terms and Conditions.

Promotion Information Details

Promotion Type	One-off Discount
Promotion Description	New Time Fibre Home 100Mbps subscribers on a 24-month contract plan get to enjoy their first full month's broadband subscription fee free.
Promotion Period	Starts from 1 September 2022 Expires on 31 October 2022
Value	RM99
Eligible Customers	New Time Fibre Home 100Mbps subscribers on a 24-month contract during the promotional period.
Promotion Qualification	Eligible Customers who signed up online via Time's website (www.time.com.my) or through TIME's authorised dealers.
How will the discount be provided	The discount will be deducted from the subscriber's first full month's bill.
Special Promotion Terms	<ol style="list-style-type: none"> 1. Not applicable to subscribers of the no contract plan. 2. A subscriber will still be able to enjoy the promo if they upgrade their plan and the discount has not yet been deducted from their bill. However, the discount amount will follow the value of their initial plan e.g. RM99 discount for their initial 100Mbps plan even after they upgrade to 500Mbps or 1Gbps. If the discount has already been applied to their initial plan, it will not apply again to their upgraded plan. 3. A subscriber is subject to pro-rated charges leading up to their first full month's bill and other charges such as voice calls, add-ons etc. 4. If service installation has not taken place within 2 months of the subscription date, the application will be automatically withdrawn and the Promotion will no longer be available.

Promotion Terms and Conditions

This promotion is as specified in the Promotion Information Details ("**Promotion**") above and is strictly made available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is further subject to the following terms and conditions ("**Terms and Conditions**"). **It is important that customers' read these Terms and Conditions together with the Promotion Information Details:-**

- 1 This Promotion is only applicable during the Promotion Period beginning on the start date and shall continue until its expiry or unless sooner cancelled by Time. Time reserves the right to cease and/or cancel the Promotion at any time before the expiry of the Promotion Period without any prior notice.
- 2 This Promotion is not to be construed in any way howsoever as a contract of sale, exchange, lease, hire-purchase, or hire between Time and the customer.
- 3 Promotion is only available to Eligible Customers who meet the Promotion Qualifications.
- 4 Time reserves its right to change, modify, amend or cancel the Promotion at any time during the Promotion Period, the Value or Value of the cash rebate offered (as may be applicable depending on the type of Promotion). Nothing herein stated shall imply that an Eligible Customer is to receive any other benefit beyond that stated in the Promotion Information Details nor that Time is obliged to provide the equivalent Value if Time changes, amends or modifies the Promotion.
- 5 If there are multiple promotions available during the same Promotion Period running concurrently with this Promotion, and a customer is eligible to participate in more than one promotion, the customer must choose only one promotion. A customer cannot participate in multiple promotions, nor do anything to secure or gain the benefits offered in multiple promotions.
- 6 Time reserves the right to and may refuse to provide the Promotion to the Eligible Customer regardless of whether the customer is an Eligible Customer and meets the Promotion Qualifications.
- 7 If the Promotion is the provision of a Monthly Rebate or One-off Rebate (as set out in the Promotion Information Details) to the customer, and if the customer

terminates the service agreement with Time before the expiry of the minimum period or if there is no minimum period specified, then twelve months from service activation date, then Eligible Customer shall not be entitled to receive any cash rebate for the unexpired period and Time may seek to recover all earlier provided rebates on the basis that customer is required to stay a customer of Time for the minimum period or twelve months (as the case may be).

- 8 In addition, no advice or information obtained (whether orally or written) by the customer from Time, or its directors, officers, employees, agents, suppliers, partners and/or subcontractors shall create any warranty or right to sue.
- 9 Time reserves the right to revise, amend, or modify these Terms and Conditions during the Promotion Period and such revision, amendment, and/or modification shall be made available at www.time.com.my and is binding on all Eligible Customers. Continued access and use of the service shall deem to be your acceptance to the changes and updates to these Terms and Conditions.
- 10 If the Promotion Qualifications includes the signing up of a new service, then in such a case, all other terms and conditions governing the use of the new service shall apply in addition to these Terms and Conditions.
- 11 All personal information provided by customer is subject to Time's Privacy Policy (details of which are available at <https://www.time.com.my/privacy-policy>).
- 12 Capitalised words have the meaning as specified in the Promotion Information Details. If in the Promotion Information Details there are Special Promotion Terms drawn up, then such Special Promotion Terms shall prevail over these Terms and Conditions in the event of conflict, inconsistency or ambiguity.