

## T&amp;C for FTTH FOC 30 mins for Voice

TIME Fibre Home Promo: FOC 30 mins for Voice (5 July 2022 – 4 October 2022)

**SALES PROMOTION FOR SPECIFIED DURATION**

This promotion (details of which are set out below) is available only to Eligible Customers who meet the Promotion Qualifications during the Promotion Period only and is subject to the Promotion Terms and Conditions available at <https://www.time.com.my/terms-and-conditions>. Acceptance of the promotion gift, vouchers or rebates by Eligible Customers is deemed to be acceptance to the Promotion Terms and Conditions.

**Promotion Information Details**

Promotion Type	Free Gift
Promotion Description	TIME is offering free 30 minutes per month worth of domestic voice calls to subscribers of TIME Fibre Home plans.
Promotion Period	Starts from 5 July 2022 Expires on 4 October 2022
Value	30 Voice Minutes per month for Domestic Calls only.
Eligible Customers	Subscribers of TIME Fibre Home (Package Basic, Lite, Max & 10 Plan) during the Promotion Period.
Promotion Qualifications	All existing and new subscribers of TIME Fibre Home who sign up before / during promotion and completed their installation before or by 4 October 2022.
How will it be provided?	One time offer credited to customer's voice account.
Special Promotion Terms	<ol style="list-style-type: none"> <li>For subscribers of TIME Voice Home Basic plan, they can straightaway enjoy the free 30 voice minutes domestic calls during the Promotion Period. Once the free minutes have been fully utilised, customers will be charged based on their usage.</li> <li>For subscribers of TIME Voice Home Lite, TIME Voice Home Max and TIME Voice Home 10 plan, they will enjoy the free 30 voice minutes on domestic calls during the Promotion Period once they have fully utilised the free minutes that come with their respective voice plans. Once all free minutes are utilised, respective voice plan charges apply.</li> <li>For TIME Voice Home Basic, Lite and Max plans, any domestic calls made will be charged at a rate of 10 cents/min to all fixed and mobile numbers nationwide.</li> <li>For TIME Voice Home 10 plan, any domestic calls made will be charged at a rate of 9 cents/min to all fixed and mobile numbers nationwide.</li> <li>The free 30 minutes is only applicable to domestic calls. Any international calls will be charged at a rate of 8 cents/min to <a href="#">60 countries</a>.</li> <li>The free 30 voice minutes per month will be available from 5 July 2022 and will expire on 4 October 2022.</li> <li>Any unutilised free 30 voice minutes for each month and after the Promotion Period ends will not be carried forward to the following month or be refunded.</li> </ol>

Promotion Terms and Conditions

This promotion is as specified in the Promotion Information Details ("**Promotion**") and is strictly made available to Eligible Customers who meet the Promotion Qualifications during the Promotion Period and is subject to the following terms and conditions ("**Terms and Conditions**"). **Customers' attention is drawn to the Promotion Information Details:-**

**Information Details:-**

1	This Promotion is only applicable during the Promotion Period beginning on the start date and shall continue to be in effect until its expiry or sooner cancelled by TIME. TIME reserves the right to cease and/or cancel the Promotion at any time before the expiry of the Promotion Period without any prior notice.
2	This Promotion is not to be construed in any way howsoever as a contract of sale, exchange, lease, hire-purchase, or hire between TIME and the customer.
3	Promotion is only available to Eligible Customers and is subject to Eligible Customers meeting the Promotion Qualifications. Any customer who does not meet the Promotion Qualifications and is not an Eligible Customer is not entitled to the provision of the Promotion.
4	TIME may change, modify, amend or cancel the Promotion at any time during the Promotion Period, including changing, modifying or amending the Value and/or type of free gift that is offered, the Value and/or type of voucher offered (including the provider of the voucher) or Value of the cash rebate offered (as may be applicable depending on the type of Promotion). Nothing herein stated shall imply that an Eligible Customer is to receive any other benefit beyond that stated in the Promotion Information Details nor that TIME is obliged to provide the equivalent Value if TIME changes, amends or modifies the Promotion.
5	If there are multiple promotions available during the same Promotion Period, including this Promotion, and the customer is an Eligible Customer to more than one promotion, the customer must choose only one promotion. A customer cannot make multiple choices of the promotions, nor do anything to secure or gain the benefits offered in multiple promotions. Once the customer has chosen the promotion, the customer is no longer eligible for any other promotions that are available at the same time.
6	TIME reserves the right to and may refuse to provide the Promotion to the Eligible Customer regardless of whether the customer is an Eligible Customer and meets the Promotion Qualifications.
7	If the Promotion is the provision of a free gift or a voucher from TIME's partners, suppliers or subcontractors, TIME and its directors, officers, employees, agents, suppliers, partners and/or subcontractors provide the Promotion on an "as is" basis and without any warranty or condition, whether express or implied, by law or by contract, including warranties as to title, merchantability, fitness for purpose, satisfactory quality, performance, non-infringement of any third party's intellectual property or proprietary rights or product liability. Should a physical good be obtained as a free gift or upon redemption of a voucher, and the customer suffers any form of physical injury or damage, such injury or damage may be claimed against the manufacturer or distributor of the physical good and not against TIME, which is deemed not to be a supplier.
8	If the Promotion is the provision of a Monthly Rebate or One-off Rebate (as set out in the Promotion Information Details) to the customer, then if the customer terminates the service agreement with TIME before the expiry of the minimum period or if there is no minimum period specified, then twelve months from service activation date, then Eligible Customer shall not be entitled to receive any cash rebate for the unexpired period and TIME may seek to recover all earlier provided rebates on the basis that customer warrants to stay a customer of TIME for the minimum period or twelve months (as the case may be).

9	In addition, no advice or information obtained (whether orally or written) by the customer from TIME, or its directors, officers, employees, agents, suppliers, partners and/or subcontractors shall create any warranty or right to sue.
10	TIME reserves the right to revise, amend, or modify these Terms and Conditions during the Promotion Period and such revision, amendment, and/or modification shall be made available at <a href="http://www.time.com.my">www.time.com.my</a> and is binding on all Eligible Customers. Continued access and use of the service shall deem to be your acceptance to the changes and updates to these Terms and Conditions.
11	If the Promotion Qualifications includes the signing up of a new service, then in such a case, all other terms and conditions governing the use of the new service shall apply in addition to these Terms and Conditions.
12	All personal information provided by customer is subject to TIME's Privacy Policy (details of which are available at <a href="http://www.time.com.my/privacy-policy">http://www.time.com.my/privacy-policy</a> ).
13	Capitalised words have the meaning as specified in the Promotion Information Details. If in the Promotion Information Details there are Special Promotion Terms drawn up, then such Special Promotion Terms shall prevail over these Terms and Conditions in the event of conflict, inconsistency or ambiguity.