

TIME INTERNET DISASTER RECOVERY (TIME iDR)

PLAN AHEAD





PROTECT YOUR DATA. ALWAYS.

Doing business today is a fast, demanding and increasingly online endeavour.

With money and reputations at stake, organisations need an Internet connection that is fast, 100% safe and uninterrupted in order to succeed.

But disaster can strike at anytime and at any point in the network, potentially resulting in significant operational damage and even financial loss.

Therefore, the availability of your organisation's data and network connections are a critical operational component.

It requires the efficient and effective implementation of a disaster recovery plan, at a cost-efficient price point.



100% Reliability



Cost-Efficient



High Performance
Network



High Performance
Support



RECOVERING FROM A DISASTER.

TIME Internet Disaster Recovery (TIME iDR) enables your organisation to continue operating when disaster strikes, by re-routing Internet traffic from your main site to your pre-determined disaster recovery site.

An optional enhancement to your active TIME Internet Direct connection, TIME iDR is configured as your backup or passive line that will only be activated upon request.

It also offers co-location services, which means there is no need to invest in building, operating and maintaining your own data centre. Our solution provides 100% secure infrastructure with high redundancy levels to ensure seamless business continuity.

Reduced Operational Cost



- Monthly commitment is reduced as the backup line is idle
- Low entry cost
- Bundled price

Fast Response



- Activation of recovery service in 2 hours
- 24/7 support

Flexible



- Configure first and modify later
- Using pre-configured GE interface, customer bandwidth can be provisioned quickly, anytime

Superior Support



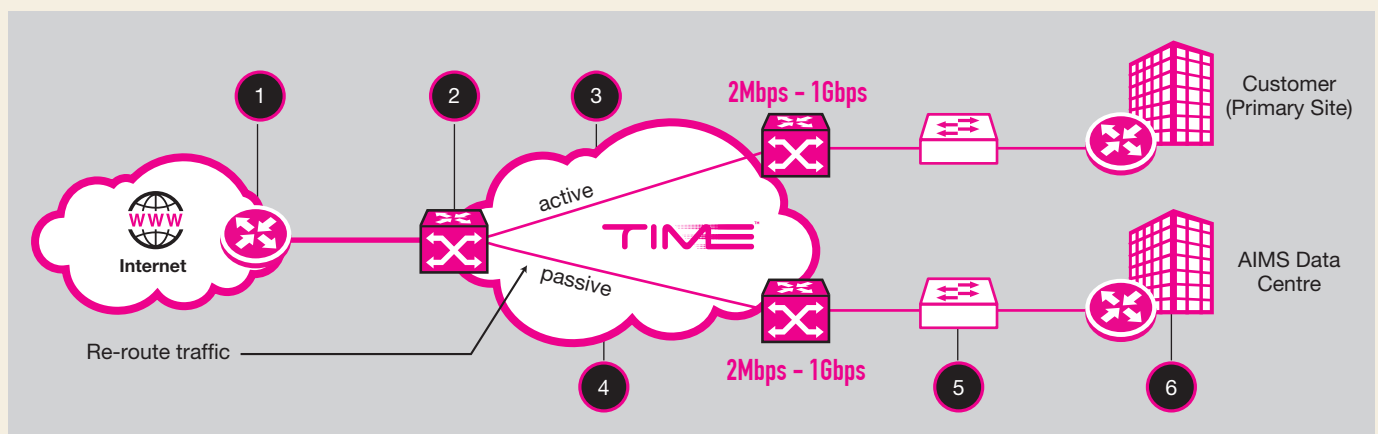
- Single point of contact for end-to-end solutions
- End-to-end SLA

GET TIME iDR AS AN ADD-ON WHEN YOU SUBSCRIBE TO TIME INTERNET DIRECT

Connectivity	Main (Active) and DR (Passive)
Platform	Metro Ethernet
Minimum Bandwidth Subscription	2Mbps
IP Address	1 set of IP addresses will be provided with the active TIME Internet Direct line. The same will be used for the passive/DR line upon activation.
Disaster Recovery Site	1.5kW rack at AIMS Data Centre
	Rack Specifications:
	42U (H) x 600mm (W) x 1000mm (D)
	12 x 13Amp socket 2 x 32A commando plug
SLA/SLG	Main: Varies, depending on customer requirements DR: SLA 99.7% (Single fibre single homed)
Package Price	iDR (monthly fee) + DR service charges (upon DR trigger)
DR Charges	Upon DR trigger and activation of the backup line
Other Charges	In the event that the 1.5kW power supplied at AIMS Data Centre is exceeded, RM130 will be charged for every additional 100W utilised each month.
DR Time Frame	Minimum 1 month, extendable on request
Minimum Contract Period	1 year

Note: TIME iDR is not applicable for customers running Border Gateway Protocol (BGP) or any dynamic routing protocol on the TIME network.

SERVICE ARCHITECTURE



- 1 Same Internet bandwidth is pre-configured at DR site.
- 2 Same IP address used in main site and DR site.
- 3 Active – Passive configuration. Only a single data centre operates at a time.
- 4 Traffic re-routing upon DR trigger by customer.
- 5 Link will be activated upon DR trigger.
- 6 Inclusive of co-location service with 1.5kW rack.