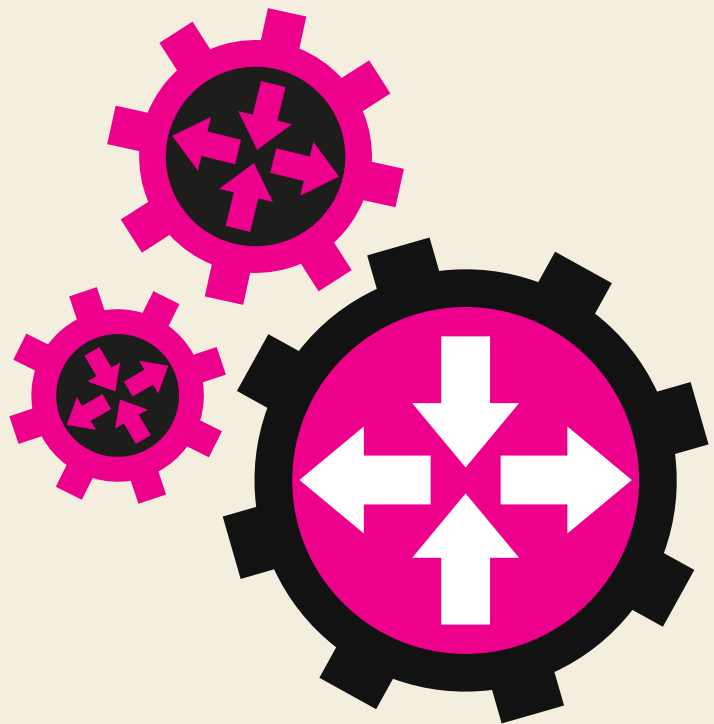


# ENTERPRISE NETWORK SOLUTIONS

TIME MANAGED ROUTER™



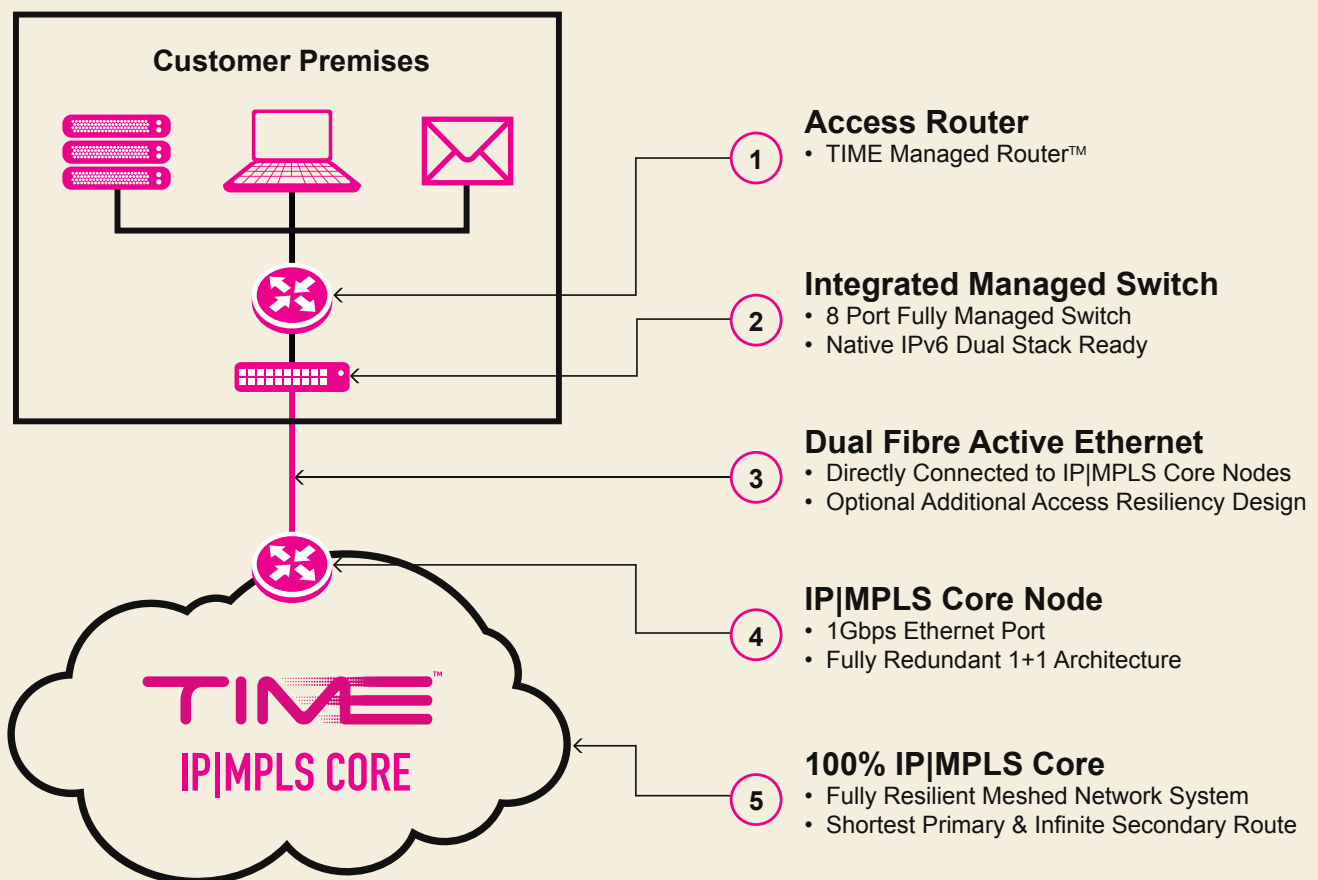
# HIGH PERFORMANCE MANAGED ROUTER

## TIME Managed Router™ Solution

Managing a telecommunications network can be difficult. Too often, it means talented IT employees spend less time on core projects while monitoring your network status.

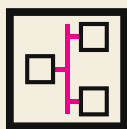
TIME Managed Router™ service is designed to help maximise your company's WAN availability, performance and efficiency — without distracting your IT resources. The service provides management of your wide area network routers, including installation, configuration, monitoring, management and maintenance of the routers, with optional security packages that provide secure, remote network access. You get an expert, fully outsourced solution that extends equipment, network management and expertise to your premises.

TIME Managed Router™ is an Enhanced Service option to the TIME Internet Direct™ service that allows your IT resources to focus on what they do best.



# MANAGED ROUTER FEATURES

Our experts provide professional advice and support on executing and managing the router's advanced features to meet your specific needs or further optimise your network bandwidth needs.



**LAN Routing**  
Adjusts traffic routing patterns within the network to utilise spare capacity effectively



**IPv6 Transition**  
Ensures business continuity during network transitioning from IPv4 to IPv6



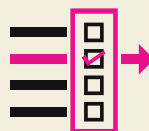
**NAT Routing**  
Secures internal servers by enabling it to be reachable but not visible to external hosts



**Redundancy Setup**  
Ensures network to be highly available and traffic is intelligently routed across multiple physical links



**Secure VPN**  
Provides a point-to-point encrypted link to secure data traversing over a public infrastructure



**Access Control**  
Blocks unwanted traffic on the network from non-business applications to ensure bandwidth is effectively utilised

# TECHNICAL SPECIFICATIONS

TIME Managed Router™ solution offers end-to-end management of customer's WAN routers including installation, configuration, monitoring, maintenance and management.

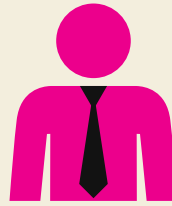
	TIME Managed Router™
Product Applicable	TIME Internet Direct™
Router Management & Ownership	TIME
Router Type	CISCO Enterprise Grade
Router Model Selection	TIME
Hardware Warranty	Lifetime Subscription
TIME Tested & Certified	✓
Delivery, Installing and Commissioning	✓
Certified Commissioning Teams	✓
24/7 High Performance Support	✓
4 Hour Fault Rectification Service Level	✓
Change Management & Documentation	✓
Regular Router Configuration Backup	✓
Proactive Monitoring	✓
Real Time Reporting	✓
Fault Notification	✓
Post Incident Report	✓
Advance Router Configuration	Optional
Minimum Subscription	12 Months
Price	Monthly Fee



Network  
Performance  
Guarantee



24/7 Certified  
Technical  
Support Hotline



Dedicated  
Client  
Manager



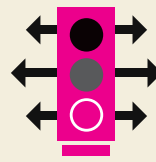
Integrated  
Engineering  
Support



Network  
Performance  
Reporting



Project  
Management  
Support



24/7 Proactive  
Network  
Monitoring



Fully Featured  
Customer  
Portal

# HIGH PERFORMANCE SUPPORT

## We are Built for Enterprise Needs

We are the only telecommunication company focused on corporate solutions.

From network delivery platform to our customer support, we have not compromised anything in delivering the best connectivity to you. Mission critical requirements are the norm for us with some of the most uncompromising customers operating off our network.

You get first-class service levels as your needs are supported by a Client Manager, your single point of contact for anything with TIME.

Our DNA is hardwired for business.