

IDD Calls Terms & Conditions

1. IDD Premium

- i. Customers enjoy calls at 8sen/min to 60 selected destinations.
- ii. Calls are charged based on a 6-second charging block (TIME Voice Business)

2. IDD Pro

- i. Customers enjoy calls at 10sen/min to 100 selected destinations.
- ii. Calls are charged based on a 6-second charging block (TIME Voice Business)
- iii. Application Service Provider (ASP) partners are not entitled to this package.
- iv. Customers will be charged based on the standard rate once calls to any of the following destinations reach a maximum capping of RM50 per month.

3. IDD rates are not applicable to premium services offered in selected destinations.

4. IDD rates are subject to the rate plan subscribed.

Note:

List of countries with capping of RM50 per month.

(All calls are referring to fixed line numbers only unless indicated as mobile calls).

DESTINATION	IDD Pro Rate (RM)	Standard Rate (RM)
Algeria	0.10	3.00
American Samoa	0.10	3.00
Anguilla	0.10	2.00
Bangladesh	0.10	0.50
Bangladesh - Mobile	0.10	0.50
Bolivia	0.10	2.00
Botswana	0.10	3.00
Bulgaria	0.10	2.00
Cayman Islands	0.10	2.00
Egypt	0.10	0.50
Faroe Islands	0.10	2.00
Indonesia	0.10	0.30
Indonesia - Mobile	0.10	0.30
Iran	0.10	2.00
Kenya	0.10	3.00
Kuwait	0.10	2.00
Latvia	0.10	2.00
Lebanon	0.10	2.00
Malawi	0.10	3.00
Monaco	0.10	2.00
Mongolia	0.10	2.00
Mozambique	0.10	1.75
Namibia	0.10	3.00
Nigeria	0.10	3.00
Swaziland	0.10	3.00
Uruguay	0.10	2.00
Uzbekistan	0.10	2.00
Zambia	0.10	3.00

Full List of IDD Rates

Destinations marked with asterisk (*) fall under the capping list of RM50 per month as per table above.

DESTINATION	COUNTRY CODE	IDD PREMIUM		IDD PRO	
		Fixed Line (RM)	Mobile Calls (RM)	Fixed Line (RM)	Mobile Calls (RM)
AET Antarctica	6721	6.47	6.47	6.47	6.47
Afghanistan	93	2.00	2.00	2.00	2.00
Alaska	1907	3.00	3.00	0.10	0.10
Albania	355	2.00	2.00	2.00	2.00
Algeria*	213	3.00	3.00	0.10	3.00
American Samoa*	684	3.00	3.00	0.10	0.10
Andorra	376	2.00	2.00	0.10	2.00
Angola	244	3.00	3.00	3.00	3.00
Anguilla*	1264	2.00	2.00	0.10	2.00
Antigua & Barbuda	1268	2.00	2.00	0.10	2.00
Argentina	54	0.08	2.00	0.10	2.00
Armenia	374	2.00	2.00	2.00	2.00
Aruba	297	2.00	2.00	2.00	2.00
Ascension	247	4.96	4.96	4.96	4.96
Australia	61	0.08	0.50	0.10	0.50
Austria	43	0.08	2.00	0.10	2.00
Azerbaijan	994	2.00	2.00	2.00	2.00
Bahamas	1242	2.00	2.00	4.96	4.96
Bahrain	973	0.08	2.00	0.10	2.00
Bangladesh*	880	0.50	0.50	0.10	0.10
Barbados	1246	0.08	2.00	0.10	2.00
Belarus	375	2.00	2.00	2.00	2.00
Belgium	32	0.08	2.00	0.10	2.00
Belize	501	2.00	2.00	2.00	2.00
Benin	229	3.00	3.00	3.00	3.00
Bermuda	1441	2.00	2.00	0.10	2.00
Bhutan	975	2.00	2.00	2.00	2.00
Bolivia*	591	2.00	2.00	0.10	2.00
Bosnia & Herzegovina	387	2.00	2.00	2.00	2.00
Botswana*	267	3.00	3.00	0.10	3.00
Brazil	55	0.08	0.75	0.10	0.75
Brunei Darussalam	673	0.08	0.08	0.10	0.10
Bulgaria*	359	2.00	2.00	0.10	2.00
Burkina Faso	226	3.00	3.00	3.00	3.00
Burundi	257	3.00	3.00	3.00	3.00
Cambodia	855	0.50	0.50	0.10	0.10
Cameroon	237	3.00	3.00	3.00	3.00
Canada	1	0.08	0.08	0.10	0.10
Cape Verde	238	3.00	3.00	3.00	3.00
Cayman Islands*	1345	2.00	2.00	0.10	2.00
Cen.America	1809	2.00	2.00	2.00	2.00
Central African Republic	236	3.00	3.00	3.00	3.00
Chad	235	3.00	3.00	3.00	3.00
Chile	56	0.08	2.00	0.10	2.00
China	86	0.08	0.08	0.10	0.10
Christmas Is	61891006-6189	3.00	3.00	3.00	3.00
Colombia	57	0.08	2.00	0.10	2.00
Comoros	269	3.00	3.00	3.00	3.00
Congo	242	3.00	3.00	3.00	3.00
Cook Is	682	3.00	3.00	3.00	3.00
Costa Rica	506	0.08	3.00	0.10	0.10
Croatia	385	2.00	2.00	0.10	2.00
Cuba	53	2.00	2.00	2.00	2.00
Cyprus	357	0.08	2.00	0.10	2.00
Czech/Slovak	42	0.08	2.00	0.10	2.00
Denmark	45	0.08	2.00	0.10	2.00
Diego Garcia	246	2.00	2.00	2.00	2.00
Djibouti	253	3.00	3.00	3.00	3.00
Dominica	1767	2.00	2.00	2.00	2.00
East Timor	670	2.00	2.00	2.00	2.00
Ecuador	593	2.00	2.00	2.00	2.00
Egypt*	20	0.50	0.50	0.10	0.10
El Salvador	503	2.00	2.00	2.00	2.00
Equatorial Guinea	240	3.00	3.00	3.00	3.00
Eritrea	291	3.00	3.00	3.00	3.00
Estonia	372	0.08	2.00	0.10	2.00
Ethiopia	251	3.00	3.00	3.00	3.00

Full List of IDD Rates

Destinations marked with asterisk (*) fall under the capping list of RM50 per month as per table above.

DESTINATION	COUNTRY CODE	IDD PREMIUM		IDD PRO	
		Fixed Line (RM)	Mobile Calls (RM)	Fixed Line (RM)	Mobile Calls (RM)
Falkland Islands	500	2.00	2.00	2.00	2.00
Faroe Islands*	298	2.00	2.00	0.10	2.00
Fiji	679	3.00	3.00	3.00	3.00
Finland	358	0.15	2.00	0.10	2.00
France	33	0.08	2.00	0.10	0.10
French Guiana	594	0.08	2.00	0.10	2.00
French Polynesia	689	3.00	3.00	3.00	3.00
Gabon	241	3.00	3.00	3.00	3.00
Gambia	220	3.00	3.00	3.00	3.00
Georgia	995	0.08	2.00	0.10	2.00
Germany	49	0.08	1.15	0.10	1.15
Ghana	233	3.00	3.00	3.00	3.00
Gibraltar	350	2.00	2.00	0.10	2.00
Global Networks	88234	20.98	20.98	20.98	20.98
Greece	30	0.08	2.00	0.10	2.00
Greenland	299	2.00	2.00	2.00	2.00
Grenada	1473	2.00	2.00	0.10	2.00
Guadeloupe	590	0.08	2.00	0.10	2.00
Guam	1671	3.00	3.00	3.00	3.00
Guatemala	502	2.00	2.00	0.10	2.00
Guinea Bissau	245	3.00	3.00	3.00	3.00
Guinea Republic	224	3.00	3.00	3.00	3.00
Guyana	592	2.00	2.00	2.00	2.00
Haiti	509	2.00	2.00	2.00	2.00
Hawaii	1808	0.08	0.08	0.10	0.10
Honduras	504	2.00	2.00	0.10	2.00
Hong Kong	852	0.08	0.08	0.10	0.10
Hungary	36	0.08	2.00	0.10	2.00
Iceland	354	0.08	2.00	0.10	2.00
India	91	0.08	0.08	0.10	0.10
Indonesia*	62	0.30	0.30	0.10	0.10
Inmarsat	87	34.46	34.46	34.46	34.46
Inmarsat(Aor-E)-A	87	34.46	34.46	34.46	34.46
Inmarsat(Aor-E)-B	87	21.96	21.96	21.96	21.96
Inmarsat(Aor-E)-M	87	21.96	21.96	21.96	21.96
Inmarsat(Atlantic-W)-A	87	34.46	34.46	34.46	34.46
Inmarsat(Atlantic-W)-B	87	21.96	21.96	21.96	21.96
Inmarsat(Atlantic-W)-M	87	21.96	21.96	21.96	21.96
Inmarsat(Indian Ocean)-A	87	32.96	32.96	32.96	32.96
Inmarsat(Indian Ocean)-B	87	15.96	15.96	15.96	15.96
Inmarsat(Indian Ocean)-M	87	15.96	15.96	15.96	15.96
Inmarsat(Indian Ocean)-Mini A	87	32.96	32.96	32.96	32.96
Inmarsat(Pacific Ocean)-Mini A	87	34.46	34.46	34.46	34.46
Inmarsat(Pacific)-A	87	34.46	34.46	34.46	34.46
Inmarsat(Pacific)-B	87	21.96	21.96	21.96	21.96
Inmarsat(Pacific)-M	87	21.96	21.96	21.96	21.96
Inmarsat(Pacific)-Mini M	87	21.96	21.96	21.96	21.96
Iran*	98	2.00	2.00	0.10	2.00
Iraq	964	2.00	2.00	2.00	2.00
Ireland	353	0.08	2.00	0.10	2.00
Iridium	8816	34.48	34.48	34.48	34.48
IRIDIUM GMSS	8817	35.00	35.00	35.00	35.00
Israel	972	2.00	2.00	0.10	2.00
Italy	39	0.08	0.50	0.10	0.50
Ivory Coast	225	3.00	3.00	3.00	3.00
Jamaica	1876	2.00	2.00	2.00	2.00
Japan	81	0.08	0.50	0.10	0.50
Jordan	962	2.00	2.00	2.00	2.00
Kenya*	254	3.00	3.00	0.10	3.00
Kiribati	686	3.00	3.00	3.00	3.00
Kuwait*	965	2.00	2.00	0.10	2.00
Kyrgyzstan	996	2.00	2.00	2.00	2.00
Laos	856	0.50	0.50	0.10	0.10
Latvia*	371	2.00	2.00	0.10	2.00
Lebanon*	961	2.00	2.00	0.10	2.00
Lesotho	266	3.00	3.00	3.00	3.00

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		Fixed Line (RM)	Mobile Calls (RM)	Fixed Line (RM)	Mobile Calls (RM)
Liberia	231	3.00	3.00	3.00	3.00
Libya	218	3.00	3.00	3.00	3.00
Lithuania	370	0.08	2.00	0.10	2.00
Luxembourg	352	0.08	2.00	0.10	2.00
Macau	853	0.50	0.50	0.10	0.10
Macedonia (FYR)	389	2.00	2.00	2.00	2.00
Madagascar	261	3.00	3.00	3.00	3.00
Malawi*	265	3.00	3.00	0.10	3.00
Maldives	960	2.00	2.00	2.00	2.00
Mali	223	3.00	3.00	3.00	3.00
Malta	356	0.08	2.00	0.10	2.00
Marshall Islands	692	3.00	3.00	3.00	3.00
Martinique	596	0.08	2.00	0.10	2.00
Mauritania	222	3.00	3.00	3.00	3.00
Mauritius	230	3.00	3.00	3.00	3.00
Mexico	52	0.85	0.85	0.10	0.85
Micronesia	691	3.00	3.00	3.00	3.00
Moldova	373	2.00	2.00	2.00	2.00
Monaco*	377	2.00	2.00	0.10	2.00
Mongolia*	976	2.00	2.00	0.10	2.00
Montserrat	1664	2.00	2.00	2.00	2.00
Morocco	212	0.08	3.00	0.10	3.00
Mozambique*	258	1.75	1.75	0.10	1.75
Myanmar	95	1.00	1.00	1.00	1.00
Namibia*	264	3.00	3.00	0.10	3.00
Nepal	977	0.50	0.50	0.50	0.50
Netherlands	31	0.08	2.00	0.10	2.00
Netherlands Antilles	599	2.00	2.00	2.00	2.00
New Caledonia	687	3.00	3.00	3.00	3.00
New Zealand	64	0.08	0.50	0.10	0.50
Nicaragua	505	2.00	2.00	2.00	2.00
Niger	227	3.00	3.00	3.00	3.00
Nigeria*	234	3.00	3.00	0.10	3.00
Niue Island	683	3.00	3.00	3.00	3.00
Norfolk Island	6723	3.00	3.00	3.00	3.00
North Korea	850	2.00	2.00	2.00	2.00
Norway	47	0.08	2.00	0.10	2.00
Oman	968	1.60	1.60	1.60	1.60
Pakistan	92	0.08	0.08	0.10	0.10
Palau	680	3.00	3.00	3.00	3.00
Palestine	970	2.00	2.00	2.00	2.00
Panama	507	0.08	2.00	0.10	2.00
Papua New Guinea	675	3.00	3.00	3.00	3.00
Paraguay	595	2.00	2.00	0.10	2.00
Peru	51	0.08	2.00	0.10	0.10
Philippines	63	0.50	0.50	0.50	0.50
Poland	48	0.08	2.00	0.10	2.00
Portugal	351	0.08	2.00	0.10	2.00
Qatar	974	2.00	2.00	2.00	2.00
Reunion Island	262	0.08	2.00	0.10	2.00
Romania	40	0.08	2.00	0.10	0.10
Russia	7	0.08	2.00	0.10	2.00
Rwanda	250	3.00	3.00	3.00	3.00
Saipan	1670	3.00	3.00	3.00	3.00
Samoa West	685	3.00	3.00	3.00	3.00
San Marino	378	0.08	2.00	0.10	2.00
Sao Tome & Principe	239	3.00	3.00	3.00	3.00
Saudi Arabia	966	0.50	0.50	0.50	0.50
Senegal	221	3.00	3.00	3.00	3.00
Seychelles	248	3.00	3.00	3.00	3.00
Sierra Leone	232	3.00	3.00	3.00	3.00
Singapore	65	0.08	0.08	0.10	0.10
Slovak	421	0.08	2.00	0.10	2.00
Slovenia	386	0.08	2.00	0.10	2.00
Solomon Island	677	3.00	3.00	3.00	3.00
Somalia	252	2.00	2.00	2.00	2.00

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DESTINATION	COUNTRY CODE	IDD PREMIUM		IDD PRO	
		Fixed Line (RM)	Mobile Calls (RM)	Fixed Line (RM)	Mobile Calls (RM)
South Africa	27	0.08	0.50	0.10	1.00
South Korea	82	0.08	0.08	0.10	0.10
Spain	34	2.00	2.00	0.10	2.00
Sri Lanka	94	0.50	0.50	0.50	0.50
St Helena	290	4.96	4.96	4.96	4.96
St Kitts & Nevis	1869	2.00	2.00	2.00	2.00
St Lucia	1758	2.00	2.00	2.00	2.00
St Pierre & Miquelon	508	2.00	2.00	2.00	2.00
St Vincent & The Grenadines	1784	2.00	2.00	2.00	2.00
Sudan	249	3.00	3.00	3.00	3.00
Suriname	597	2.00	2.00	2.00	2.00
Swaziland*	268	3.00	3.00	0.10	3.00
Sweden	46	0.08	2.00	0.10	0.10
Switz/Liecht	41	0.08	2.00	0.10	2.00
Syria	963	2.00	2.00	2.00	2.00
Taiwan	886	0.08	0.50	0.10	0.50
Tajikistan	992	2.00	2.00	2.00	2.00
Tanzania	255	3.00	3.00	3.00	3.00
Thailand	66	0.08	0.08	0.10	0.10
Thuraya	88216	20.98	20.98	20.98	20.98
Togo	228	3.00	3.00	3.00	3.00
Tokelau	690	3.00	3.00	3.00	3.00
Tonga	676	3.00	3.00	3.00	3.00
Trinidad & Tobago	1868	2.00	2.00	2.00	2.00
Tunisia	216	3.00	3.00	3.00	3.00
Turkey	90	0.50	0.50	0.10	0.50
Turkmenistan	993	2.00	2.00	2.00	2.00
Turks & Caicos	1649	2.00	2.00	2.00	2.00
Tuvalu	688	3.00	3.00	3.00	3.00
Uganda	256	3.00	3.00	3.00	3.00
Ukraine	380	2.00	2.00	2.00	2.00
United Arab Emirates (UAE)	971	0.50	0.50	0.50	0.50
United Kingdom (UK)	44	0.08	0.50	0.10	0.50
Uruguay*	598	2.00	2.00	0.10	2.00
USA	1	0.08	0.08	0.10	0.10
Uzbekistan*	998	2.00	2.00	0.10	2.00
Vanuatu	678	3.00	3.00	3.00	3.00
Venezuela	58	0.08	2.00	0.10	2.00
Vietnam	84	0.50	0.50	0.10	0.10
Virgin Islands (British) Tortola	1284	2.00	2.00	2.00	2.00
Wallis & Futuna	681	3.00	3.00	3.00	3.00
Yemen Arab Republic	967	2.00	2.00	2.00	2.00
Zaire	243	3.00	3.00	3.00	3.00
Zambia*	260	3.00	3.00	0.10	3.00
Zimbabwe	263	3.00	3.00	3.00	3.00